



Hourly, Daily or Overnight Services for your courier/messenger needs.  
 From urgent envelopes.....To time-sensitive cargo.  
**Call us with confidence.**

## Washington Service Guide:

### DIRECT SERVICE:

With **Direct Service** we provide immediate dispatch and delivery. Our customer service agents will act immediately to give your shipment **non-stop priority** to its destination. Please confirm availability when placing your order. **Add 25% to our Standard Service Rate.**

### STANDARD SERVICE 2-3 HOURS:

Pick up is generally within 30 – 60 minutes, and delivery within 2 – 3 hours of your call.

### ECONOMY SERVICE 4-5 HOURS:

Orders must be placed by noon for same day service. **Deduct 25% from our Standard Service Rate**

### OVERNIGHT SERVICE

Call us by Noon for a pick up prior to 6:00 PM. Package must be ready by Noon....and we can deliver your shipment by 3:00 PM the next business day. This service is subject to vehicle availability for large or sensitive shipments. All shipments are also subject to weight charges as described in this service guide.

### AFTER HOURS, WEEKEND OR HOLIDAY SERVICES

No additional charge for after hours or weekends. Additional 50% of Standard Rate on major Holidays.

### ON ROUTE SAMEDAY PRICING

Additional stops deliverable by one courier will have a discounted rate. Example – Client in Tacoma has one delivery for Seattle, Bellevue and Everett, the farthest destination would be billed at full price while the other stops would be billed at \$12.00 each. Allow extra time for additional deliveries.

### ROUND TRIP SERVICES

Same day return -- Standard pricing or Next day return by noon -- \$15.00

### Customized Scheduling & Routing

Let NCM Design a custom service schedule that meets your needs. Special pricing is available.

---

▪ <b>WAITING TIME:</b>	First 10 minutes is free	<b>\$35.00 Per Hour</b>
▪ <b>WEIGHT CHARGES:</b>	First 40 lbs no charge \$	<b>.10 Per Pound Thereafter</b>
▪ <b>COD CHARGES:</b>	<b>\$15.00 Minimum</b>	<b>or 5% of COD Amount</b>
▪ <b>ATTEMPTED PICK UP or DELIVERY:</b>		<b>\$15.00</b>
▪ <b>INCORRECT ADDRESS:</b>		<b>\$15.00</b>
▪ <b>FUEL SURCHARGE:</b>	Prices do not include applicable fuel surcharges	
▪ <b>FERRY TOLLS:</b>	Contact Customer Service for up to date charges & schedules	
▪ <b>PROOF OF DELIVERY: FREE</b>	Provided at no charge up to 30 days from date of delivery. After 30 there is a charge for recovery from storage center	

A proof of delivery hard copy is provided at no charge up to 30 days from the date of delivery. After 30 days there is a \$25.00 charge for recovery from the record storage center. NCM shall not be liable for any loss, damage, delay and or mis-delivery caused by acts of God, interruption by authority of law, civil disturbances, strikes, weather conditions, traffic conditions, or incorrect address. NCM shall not be liable for concealed damage in packages packed and sealed by shipper. **Unless a greater value is declared when placing the order, the shipper agrees and declares the value of each shipment is not over fifty dollars (\$50.00).** An additional charge of fifty cents (.50) per hundred or fraction thereof above the first fifty dollars shall be assessed to shipments with a declared value over \$50.00. All claims must be submitted in writing within 30 days of the shipping date.

**TO PLACE AN ORDER- CALL 1.800.734.4626**